



## FLAMESTAR LTD

Registered Office:  
142-143 Parrock St  
Gravesend, DA12 1EY  
T: 0330 1331 221  
E: [info@flamestarltd.com](mailto:info@flamestarltd.com)  
W: [www.flamestarltd.com](http://www.flamestarltd.com)

# Social Value Policy & Statement

*Trading as Crestone Property Maintenance*

|                    |                                                                                    |
|--------------------|------------------------------------------------------------------------------------|
| Document Title     | Social Value Policy & Statement                                                    |
| Document Reference | FLS-SV-POL-018                                                                     |
| Version            | 1.0                                                                                |
| Issued By          | Amandeep Singh, Director                                                           |
| Date of Issue      | June 2026                                                                          |
| Next Review Date   | June 2027                                                                          |
| Applies To         | All directors, employees, operatives, sub-contractors, agency workers and visitors |

## 1. Purpose

Flamestar Ltd (trading as Crestone Property Maintenance) is committed to creating measurable social, economic and environmental value through the delivery of its construction and property maintenance services. This policy sets out how the Company generates additional community benefit beyond the direct contractual work it carries out for housing associations, local authorities and other public sector clients.

It supports our obligations under the Public Services (Social Value) Act 2012 and the social value commitments expected within public sector procurement and framework agreements.

## 2. Scope

This policy applies to all Company operations, contracts and projects, and to all directors, employees, operatives, sub-contractors and agency workers acting on behalf of the Company across London and the Southeast.



## FLAMESTAR LTD

Registered Office:  
142-143 Parrock St  
Gravesend, DA12 1EY  
T: 0330 1331 221  
E: [info@flamestarltd.com](mailto:info@flamestarltd.com)  
W: [www.flamestarltd.com](http://www.flamestarltd.com)

### 3. Responsibilities

- The Director (Amandeep Singh) holds overall responsibility for social value strategy, approval of commitments and resourcing.
- Operations and contract management are responsible for embedding social value targets into project delivery and recording outcomes.
- All employees and sub-contractors are responsible for supporting social value initiatives relevant to their work.

### 4. Policy Statement & Commitments

Flamestar Ltd commits to delivering social value across four themes:

#### 4.1 Local Employment & Skills

- Advertise vacancies locally and create employment opportunities within the communities where we work.
- Support apprenticeships, work placements and on-site training for local people and those furthest from the labor market.
- Use our recruitment division to connect local candidates with sustainable employment.

#### 4.2 Supporting the Local Economy

- Engage local SMEs, suppliers and sub-contractors within the project area wherever practicable.
- Ensure prompt and fair payment to sub-contractors and suppliers.

#### 4.3 Community Wellbeing

- Minimize disruption to residents during work and maintain respectful conduct in occupied properties.
- Support community projects and initiatives connected to the areas we serve.

#### 4.4 Environmental Responsibility



## FLAMESTAR LTD

Registered Office:  
142-143 Parrock St  
Gravesend, DA12 1EY  
T: 0330 1331 221  
E: [info@flamestarltd.com](mailto:info@flamestarltd.com)  
W: [www.flamestarltd.com](http://www.flamestarltd.com)

- Reduce waste, reuse and recycle materials, and limit carbon impact through efficient logistics and responsible sourcing.
- Promote energy-efficient solutions in refurbishment and maintenance works.

## 5. Measurement & Reporting

The Company will agree to relevant social value targets at contract level and record outcomes such as local jobs created, training delivered, local expenditure and volunteering hours. Performance will be reported to clients on request and reviewed internally to drive continuous improvement.

## 6. Compliance & Legal Statement

This policy aligns with the Public Services (Social Value) Act 2012, the Procurement Act 2023, and the social value requirements of public sector frameworks. It is implemented alongside the Company's Environmental, Equality & Diversity and Health & Safety policies.

## 7. Review & Monitoring

This policy is reviewed annually, or sooner if legislation or business circumstances change. It was issued in June 2026 and is next due for review in June 2027.

## Authorization & Sign-Off

This policy has been authorized and approved for issue by the Director of Flamestar Ltd.

|                     |                       |
|---------------------|-----------------------|
| <b>Approved by:</b> | Amandeep Singh        |
| <b>Position:</b>    | Director              |
| <b>Signature:</b>   | <i>Amandeep Singh</i> |